

MISCELLANEOUS

▶ American Federation of Teachers (AFT)

AFT Local #4053
(800) 238-1133 • aft.org

▶ Career Mobility

(800) 553-1322 • careermobilityoffice.cs.ny.gov

▶ NYS Civil Service

(518) 457-2487 • cs.ny.gov

▶ NYS Deferred Compensation

(800) 422-8463 • nysdcp.com

▶ NYS Employee Assistance Program (EAP)

(800) 822-0244 • oer.ny.gov/eap

▶ NYS Office of Employee Relations (OER)

(518) 473-3130 • oer.ny.gov

▶ NYS Retirement System

(518) 474-7736 • osc.state.ny.us/retirement

▶ NYS Ride

(866) 428-7781 • oer.ny.gov/nys-ride

▶ PEF Headquarters

(518) 785-1900 • (800) 342-4306
Fax: (518) 785-1814 • pef.org

▶ PEF Emergency Hotline: Weekends/After Hours

(888) 850-7409

▶ PEF Retirees

For general inquires call:
(518) 785-1900, ext. 288 • (800) 342-4306, ext. 288
pef.org/members/retirees

For the retiree dental & vision plans call:
(800) 767-1840, opt. 4 or (518) 785-1900, ext. 243, opt. 4

▶ Service Employees International Union (SEIU)

SEIU Local #4053
(800) 424-8592 • seiu.org

▶ Work-Life Services

oer.ny.gov/work-life-services

*This guide is prepared by the
PEF Membership Benefits Program.*

*For additional copies of this guide, please contact
the PEF Membership Benefits Program at
(800) 767-1840, or email a request to mbp@pef.org.
You may also download a PDF of this brochure by
visiting pefmbp.com or scanning the QR code.*



PHONE/WEB DIRECTORY FOR PEF MEMBERS



10 Airline Drive | Suite 101 | Albany, NY 12205
(518) 785-1900, ext. 243 | (800) 767-1840 | pefmbp.com
mbp@pef.org | fax: (518) 783-5339



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(518) 785-1900, ext. 243, or (800) 767-1840
pefmbp.com

PEF MEMBERSHIP BENEFITS PROGRAM

The following programs are offered to active, dues-paying PEF members and retirees by the PEF Membership Benefits Program. Please feel free to reach out to our program/service providers directly.

[Visit pefmbp.com](http://pefmbp.com) for additional benefits and details.

- ▶ **Short-Term, Long-Term, Group Term Life, Accident, Hospitalization, or Specified Disease Insurance Claims:**
Call PEF MBP at (518) 785-1900, ext. 243, opt. 2, or (800) 767-1840 or fax (518) 783-5339, or email mbinsurance@pef.org
- ▶ **Auto/Home/Renters Insurance*—For a Quote or Claim:**
Liberty Mutual • Call (800) 734-6796
Farmers Choice Insurance • Call (855) 904-3168, and mention the PEF MBP discount code BR6
- ▶ **Credit, Debt & Student Loan Counseling***
Provided by Cambridge Credit Counseling.
Call (888) 254-0398 to set up an appointment.
- ▶ **Northeastern NY Safety & Health Council Defensive Driving Courses***
In-person and online classes available.
To register, call (518) 438-2365, or visit pefmbp.com.
- ▶ **Legal Services:**
 - **Voluntary Legal Service Plan***
 - **Legal Defense Benefit**
 - **Discharge of Official Weapon**
 - **Workers' Compensation**
 Call (800) 767-1840, for questions or information.
- ▶ **Justice Center Benefit**
For more information, contact your field representative or call (800) 342-4306, ext. 228 for help identifying the field representative for your agency.
- ▶ **Financial Planning & Consultation***
Provided by Stacey Braun Associates, Inc.
Call (888) 949-1925 to schedule your free, annual, consultation.
- ▶ **Edvance Low-Cost College Degree Programs***
Call (888) 897-9671 for questions or information.
- ▶ **Pet Insurance***
Liberty Mutual • Call (844) 250-9199
MetLife • Call 1-800-GET-MET8.
- ▶ **Trauma Counseling**
Call (800) 767-1840 for questions or information.
- ▶ **CarePatrol Senior Care Solutions***
Call (518) 564-0086 for questions or information.

**Denotes benefits available to PEF retirees.*



GRIEVANCES AND OTHER CONTRACTUAL ISSUES

Contact your PEF Steward or the regional PEF field office to speak with a Field Representative.

- ▶ **Region 1 (Buffalo)**(800) 462-1462
- ▶ **Region 2 (Hornell)**(800) 724-5001
- ▶ **Region 3 (Rochester)**(800) 724-5003
- ▶ **Region 4 (Syracuse)**(800) 724-5004
- ▶ **Region 5 (Binghamton)**.....(800) 724-4998
- ▶ **Region 6 (Utica)**(800) 724-5005
- ▶ **Region 7 (Potsdam)**(888) 498-8532
- ▶ **Region 8 (Albany)**(800) 342-4306
- ▶ **Region 9 (Poughkeepsie)**(800) 548-4870
- ▶ **Regions 10 & 11 (New York City)**(800) 522-8700
- ▶ **Region 12 (Long Island)**(800) 832-5284



NEW YORK STATE HEALTH BENEFITS

The PEF Membership Benefits Program does not provide your health benefits.

Contact your agency's health benefits administrator (usually found/located in your Personnel Office), or Business Service Center for information on your New York State Health Benefits. If you are not satisfied with the response you receive, contact the PEF Joint Committee on Health Benefits, c/o the Health Benefits Specialist at (800) 342-4306, ext. 283.

- ▶ **The Empire Plan Hospital Benefits Program**
Empire BlueCross BlueShield
(877) 7-NYSHIP • (877) 769-7447
cs.ny.gov/employee-benefits
- ▶ **The Empire Plan Medical/Surgical Benefits Program**
UnitedHealthcare
(877) 7-NYSHIP • (877) 769-7447
cs.ny.gov/employee-benefits
- ▶ **The Empire Plan Mental Health and Substance Use Program**
Carelton Behavioral Health
(877) 7-NYSHIP • (877) 769-7447
cs.ny.gov/employee-benefits
- ▶ **The Empire Plan NurseLine**
(for health information and support, 24/7)
(877) 7-NYSHIP • (877) 769-7447
cs.ny.gov/employee-benefits
- ▶ **The Empire Plan Prescription Drug Program**
CVS Caremark
(877) 7-NYSHIP • (877) 769-7447
cs.ny.gov/employee-benefits
- ▶ **NYS Dental Plan**
Anthem Blue Cross
(833) 821-1949 • cs.ny.gov/employee-benefits
- ▶ **NYS Flex Spending Account**
Total Administrative Services Corporation (TASC)
(800) 358-7202 • oer.ny.gov/fsa
- ▶ **NYS Vision Care Plan**
Davis Vision
(888) 588-4823 • cs.ny.gov/employee-benefits