

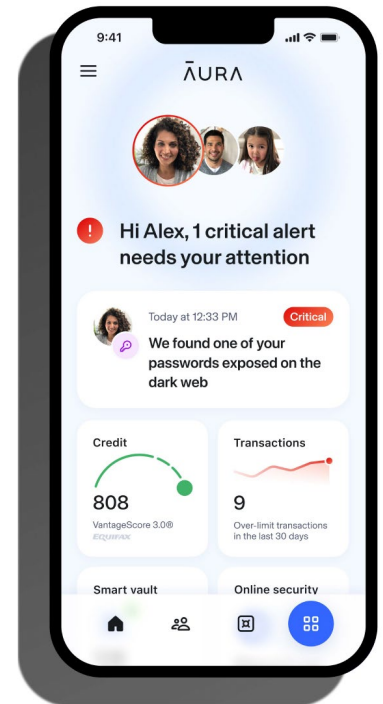
Smart, simple identity and fraud protection all in one place.



If you are enrolled in MetLife and Aura Identity & Fraud Protection and would like to make changes to your enrollment, follow these simple steps:

Account Updates are simple

- 1** To cancel your enrollment or change your coverage election, send an email to nyspef_aura@metlife.com.
- 2** Include the following information in your email:
 - Full name and date of birth (DOB)
 - Request to cancel your coverage or change your plan (i.e. from Protection Individual to Protection Family)
- 3** Your cancellation or coverage change request will be processed within seven to ten business days.



Please Note: If you are terminating your coverage due to a change of employment which impacts your union membership and benefit eligibility, coverage portability is available.

Have questions? Call 1-800-GETMET8 (438-6388).

No one can prevent all identity theft or monitor all transactions effectively.

Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and the services and benefits they provide are separate and apart from any MetLife product.