REGAL

How-To Guide

REDEEMING PREMIERE TICKETS USING THE REGAL APP

Step 1

On the Regal mobile app, scroll up to select the movie you want to see, and click the orange "BUY TICKETS" button on the right-hand side of the screen.



Step 2

Next, choose the date you want to see the movie by clicking the button highlighted for that date. Then choose a film format (Standard, 3D, RPX, etc) and film showtime.

Addams Family (2019) Image: Control of the Contr

Step 3

Next, click the "Trash" icon to remove the pre-selected Adult ticket.

<		QUANTITY		
	А	DDAMS FAMILY (201 Mon, Oct 14 at 5:00 PM Continental Stadium 10 & RPX	9)	
	TICKET TYPE	QUANTITY	PRICE	
•1	ADULT	- 1 +	\$ 12.89 📋	K 🛏
		+ ADD TICKET		
Terms & Conditions · Refunds · Age Policy				
		ENTER PROMO CODE		
		CONTINUE		

Step 4

Next, at the bottom of the screen, select "ENTER PROMO CODE"



Step 5

Enter the 15-digit Premiere ticket number (with no spaces between numbers), then click "redeem". The 15-digit ticket number can be found on the back of the ticket, right above the barcode, to the left of the phrase "manual entry".

Step 6

After you have clicked redeem, you'll see a green box that says "SUCCESS!" and your tickets will show up at the top.



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Step 7

If you have more Premiere Tickets to use, click "ENTER PROMO CODE" again and repeat the process with each code. You can also add any other additional tickets if you are going to purchase more. Once you have completed adding all of your tickets, click "CONTINUE".



Step 8

At the next screen, select your seat(s), then click "CONTINUE" to finish making your purchase. Your tickets can then be found under the heading "My Tickets" in the upper left, next to Now Playing.



Step 9

You can take your mobile device directly to the usher's podium, and they will scan your ticket and admit you to the theatre. You should not take your mobile device to the box office.

For more information, please visit https://www.regmovies.com/promotions/mobile

FAQs

Why is there a \$1.50 fee?

This is a convenience fee that is charged for processing an electronic redemption. This same fee is incurred if you purchase a full-price ticket on the phone app or on our website.

Why can I redeem a Premiere ticket on the mobile app but can't present the Premiere on my mobile app at the box office?

The Premiere ticket is not specific to a movie, theatre or showtime. When you redeem it on the mobile app, you are choosing a movie, theatre and showtime. However, if you present the Premiere on your mobile device at the box office, we cannot properly scan it, and our box office system won't accept it.