

## S P E A K E R B I O

### - **DIANNE M. ZAMBORI, RN-BC, NE-BC, CCB, MBA, BSN, LNHA, FACHE** -

#### *Director of Care Coordination Services*

Dianne Zambori is a registered nurse, certified in both gerontology and nursing administration. She graduated from Molloy College with a BSN, obtained her MBA in Health Care Administration from Hofstra University, and recently achieved certification in Medical Bioethics through the Dean School of Law at Hofstra University. Dianne is licensed as a nursing home administrator in New York and is a fellow in the Academy of Health Care Executives.

Before joining Feldman, Kramer and Monaco (FK&M) as the director of care coordination, Dianne was employed by Northwell Health for 14 years in various senior leadership roles; first as a nurse executive in a rehabilitation/long-term care skilled nursing facility and then as a regional executive director supporting care coordination services in six of Northwell Health's hospitals. In addition, she worked at the corporative level as a lead in the chronic illness initiative which sought to give individuals choices and a voice as to how, and where, they wanted their care delivered. While at Northwell, Dianne served in a senior advisor role with both the Suffolk and Nassau/Queens Delivery System Reform Incentive Payment (DSRIP) organizations (for federal and state-wide Medicaid redesign), further expanding her contacts to most Long Island hospitals, nursing and assisted living facilities, home care agencies, as well as clinical and social community agencies and resources.

Dianne's position at FK&M is unique. She works closely with the firm's attorneys, as well as their clients and families, to ensure that all are educated about acute (hospital) care and the post-acute world (including skilled nursing facilities, rehab facilities, assisted living communities, home care options, and day care programs). She guides them throughout the health care continuum and transition processes by utilizing her knowledge, expertise, and extensive network of experts and colleagues in the field. She works to see that individuals have access to the appropriate level of care and support for their needs by utilizing her knowledge of the various payer sources (including Medicare, Medicaid, private insurance, and veterans benefits) and the many resources available through local and community organizations that support family caregivers. Regardless of how little or how much help and guidance is needed to support care transitions, Dianne is there to give each family the education they need, or by advocating for the client directly.

Dianne is committed to educating and assisting clients and their caregivers/families so that their individual health care choices are heard, supported, documented, and honored. She ensures that the health care continues and transitions happen in a timely and safe manner, utilizing appropriate payment sources and community resources, while protecting assets.



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